



## SPEAKEASY T1 SERVICES

Scalable. Reliable.  
Affordable.

### T1s engineered for today's businesses.

Speakeasy T1s are designed to grow as your business grows without unnecessary overhead, offering you a scalable solution with prioritized data routing and robust service level guarantees.

*"My business needed a connection fast and Speakeasy delivered on their promise. With this quick turnaround, wonderful customer service, and a genuine desire to help my business, I will eagerly recommend Speakeasy to all my colleagues."*

— Angelina Haole – CEO, Saks Realty Group

With Speakeasy T1s, you get:

- › Scalability to 3 Megabits-per-second (Mbps)
- › Performance-based SLA that guarantees 99.99% uptime, guaranteed bandwidth, along with low latency and packet loss
- › Mission-critical reliability
- › Outstanding, dedicated customer technical and account support

Choose a single 1.5 Mbps T1 connection or our Bonded T1s, which allow businesses to increase bandwidth up to 3 Mbps. Bonding is a cost effective way to add capacity as your business grows.

#### SPEAKEASY T1s: 99.99% GUARANTEED UPTIME. GUARANTEED BANDWIDTH. MISSION-CRITICAL RELIABILITY.

The standard connection for businesses, Speakeasy T1s offers prioritized data routing, robust service level guarantees, and the ideal platform for business-critical applications. There's more:

- › **Competitive Pricing** – We think you should get what you pay for. Not some of the time, but all the time. If you pay for a 1.5 Mbps line, you'll get it. Guaranteed. And the price includes port, loop, bandwidth, and full throughput with no hidden usage charges.
- › **Dedicated Business Account Manager (DBM)** – Speakeasy T1 business customers are assigned a DBM, an expert support agent and single point of contact who knows your business and technology needs and is focused on ensuring those needs are met from the time you order and beyond.
- › **Proactive Network Monitoring** – With a Speakeasy T1, we monitor the WAN side of your router to verify uptime. If an outage is detected, a trouble ticket is automatically created and troubleshooting begins immediately. It is our mission to identify and resolve service issues before you are even aware of them.

## SPEAKEASY BONDED T1s: BREAK THROUGH THE BANDWIDTH CEILING

For businesses experiencing the constraints of a single T1, Speakeasy Bonded T1s are a smart, affordable solution.

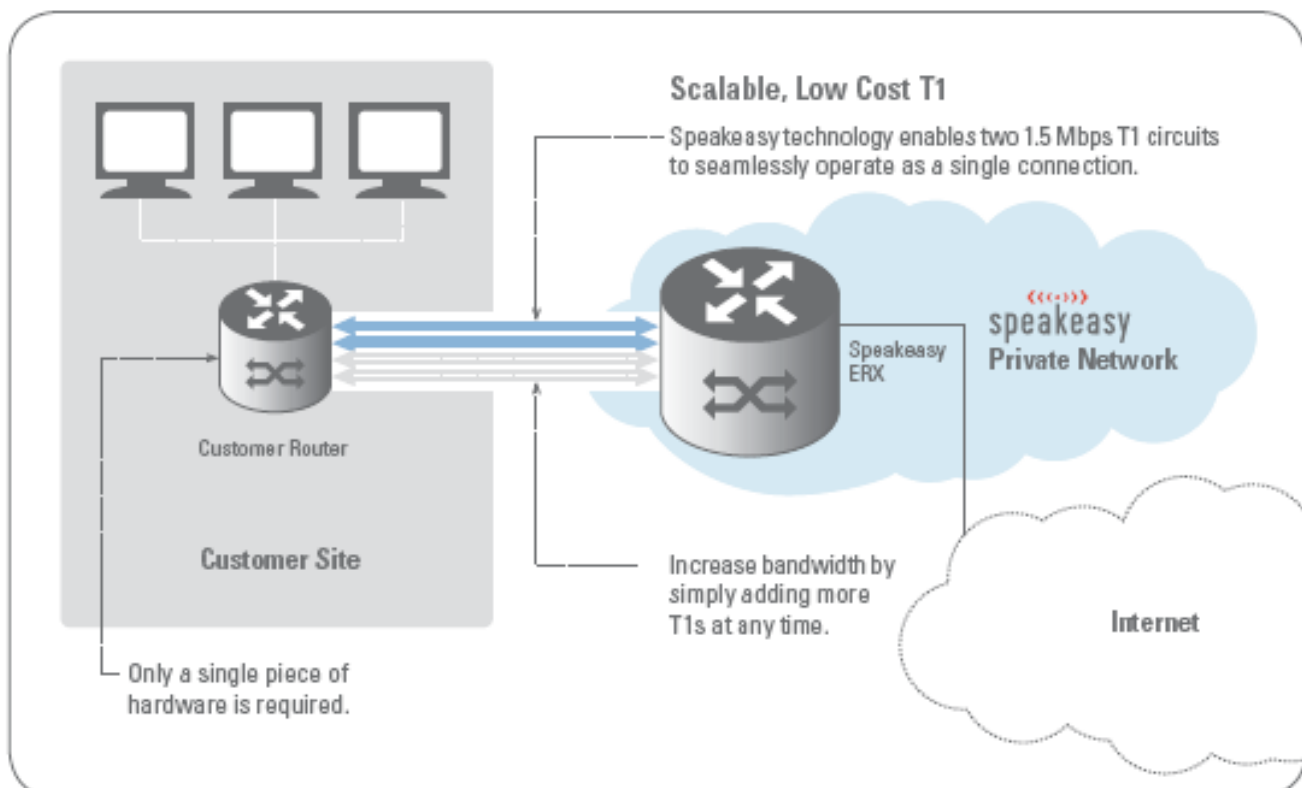
Bonding enables up to two Speakeasy 1.5 Mbps circuits to seamlessly operate as a single connection. It's perfect for server/application hosting, multi-site businesses, and companies with growing bandwidth needs.

### Saves money

- › Uses existing wiring and infrastructure
- › You pay only for two T1 connections and a single piece of hardware
- › Eliminates the need pay for bandwidth you don't need with an expensive DS3 connection

### Grows with your business

- › Add or remove 1.5 Mbps T1 circuits as bandwidth needs change
- › Nationwide coverage allows multi-location businesses to scale with a single provider



## THE SPEAKEASY ADVANTAGE

Speakeasy simplifies communications for today's small business. Enjoy one provider for all your broadband voice and data needs. Receive one bill with simple, predictable pricing. Call one contact for all your technical and account support needs. Our goal is to make doing business with us easy in every way.

- › **Network Reliability—95% Customer Satisfaction** – Speakeasy's private dedicated nationwide network means Speakeasy customer traffic never has to touch the public Internet. And with multi-redundant nationwide POPs, customers experience exceptionally low latency and high reliability. The net result: voice and data connectivity you can count on.
- › **Customer Support—95% Customer Satisfaction** – Speakeasy continues to deliver U.S.-based customer support that is truly supportive. We offer one point-of-contact – a Dedicated Business Account Manager – for business customers. We answer calls 24/7/365. We don't work from scripts, and we never pass the buck.

## ONE PROVIDER. THE TOTAL SOLUTION.

Speakeasy offers a full range of innovative broadband services for worry-free productivity and business continuity. Optimize your T1 connection and round out your communications solution with other leading-edge Speakeasy products:

- › **Speakeasy Business VoIP** – Our IP-based voice and data solution integrates voice, data, long distance, conferencing, and PBX. You get lower operating costs, and increased efficiency and reliability.
- › **Speakeasy Hosting Services** – We offer robust, cost-effective and customized hosting service plans for Web, e-mail and DNS. Enjoy 99.99% guaranteed uptime and 24-hour knowledgeable support staff.
- › **Speakeasy Private WAN** – Our private point-to-point connections provide secure interoffice connectivity for multiple locations nationwide or simply across town.

